

# **Happy Hounds Training Center**

## **Policies and Health Requirements**

We want your experience at Happy Hounds to be a wonderful one for you and your dog. Please check out the programs that we offer to see what would be the best fit for you. Prospective students are welcome to come without their dog and watch a class before making a decision (please call or email for class times).

Only positive reinforcement methods are used in Happy Hounds classes, so no prong, choke, or shock collars are allowed on the premises.

Class size is limited so that every owner and dog receives individual attention. Due to this pre-enrollment is required. To enroll, please fill out the Training Agreement for the class that you chose. We will need a copy of your dog's vaccination records (vaccination requirements are listed below). Please pay by check or credit card (if you would like to pay by credit card, please use the PayPal option on the website) prior to the start date of the class. You will receive email confirmation of your spot in the class once everything is received.

### **Vaccination requirements for dogs over 4 months**

All dogs attending classes at Happy Hounds must be fully vaccinated by a licensed veterinarian and owners need to provide their dog's vaccination records. The following vaccinations are required:

Rabies: Annual or 3 year as determined by your veterinarian

DHPP: Annual or 3 year as determined by your veterinarian

Bordetella: Semi-annual. Must be given at least five days prior to attending a class

### **Vaccination requirements for puppies**

All puppies must have at least two sets of the DHPP vaccination and Bordetella to attend classes Happy Hounds.

### **Health requirements**

All dogs must be in good health and not show any signs of illness to attend classes. If your dog is not feeling well, please come to class without him so that you will know what that week's lesson includes and you can work on it at home.

### **Fleas and Ticks**

All dogs must be on a flea and tick preventative. You will be asked to leave if any fleas or ticks are found on your dog.

### **Refund Policy**

For the benefit of all our students, we limit the size of our classes at Happy Hounds. If you find you're unable to attend the class you registered for, please give us written notice

at least five days in advance. If you cannot provide the required advance notice, you can transfer to the next available class for a \$50 transfer fee. Transfers must be requested before the first class.

### **Class Policies**

Please keep your dog on leash and under your supervision at all times. **While most dogs are friendly, some do not care to have another dog in their face. Use your class time to teach your dog to pay attention to you no matter what is going on around him.**

Leave your cell phone in your car or turn it off during class.

Do not feed your dog prior to coming to class. **You will be using food to reward her and it will not be as effective if she has just eaten a meal.**

Please plan to arrive at school at least 10 minutes prior to the start of class. **This will give your dog time to potty outside and settle down before the class starts. Be sure to clean up after your dog!**

If your pup has an accident in class, **paper towels and cleaner will be provided to you.**

If your dog doesn't feel well, please leave him at home and come to class without him. You will learn a lot from watching the other students work with their dogs! We cover a lot during the course and we don't want you to get behind.

While it is much better for you and your dog to attend class every week, sometimes life gets in the way. **Please call or email if you are going to miss a class and I will email the homework to you. If you feel that a private lesson would be helpful we can schedule one (for an additional fee).**

We encourage all members of the family to attend classes so that everyone is working with the dog the same way. Children are welcome **as long as they can pay attention and do not disrupt the class.** Many times children spend a lot of time with the dog and we enjoy helping them learn about training!